Technical Guide

Replacing a print head on a T-Jet 3

Version 2 May 2008

Introduction

This guide is designed to take you through the process of replacing your print head step-by-step. Please read all of the sections of this guide prior to beginning the replacement process so you can familiarize yourself with the different procedures.

Should you have any questions along the way, feel free to contact out Support Department for assistance.

Support Contact Info

Toll Free +1 888-MYTJETS (698-5387)

Technical Support +1 480-929-2937 Corp. Office +1 480-929-0640 Fax +1 480-929-0766

Email: support@usscreen.com

Internet: <u>www.ScreenPrinters.Net</u> Click on the Support tab.

Support hours: 7:00am to 6:00pm Monday through Friday

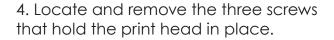
9:00am to 3:00pm Saturday

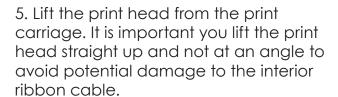
Sunday Closed

(Mountain Standard Time) USA

Note: Arizona does not observe "Daylight Savings Time." In the summer months, Arizona is on the same time as California.

- 1. Turn OFF the power to your printer and unplug it from its AC power source.
- 2. Remove the black plastic Ribbon Cable Clip by releasing the three outside tabs.
- 3. With the tabs released, angle the Clip toward you, to free it from an interior cable. **Do not** lift the clip straight up or damage to the ribbon cable may occur.







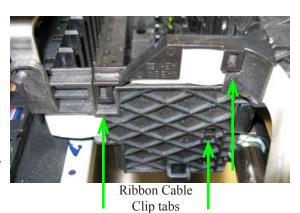
the ribbon cables from the top and bottom close to the print head. With a sliding motion separate the print head and the cables.

Do not wiggle the cables to remove. **Do not** pinch inward or fold the sides of the cable.





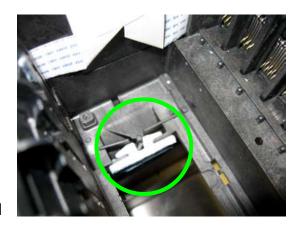
7. Place the old print head in a plastic Ziploc bag and throw it in into the trash.





Replacing the Print Head

- 1. Ensure the white, wing shaped foam pad is in place before installing the new print head. This pad protects vital printer components from ink drops.
- 2. Gently attach the two ribbon cables to the new print head. When inserting the ribbon cable, align the metal connection plates on the ribbon cables with the metal connectors on the print head.



- 3. Lower the print head into the print carriage, taking care not to catch on the interior ribbon cables.
- 4. Replace the three screws securing the print head to the print carriage.
- 5. Ensure the two ribbon cables are secured behind the rounded cable notch.





- 6. Carefully guide the Ribbon Cable Clip down over the ribbon cables until the tabs lock with a "click".
- 7. Plug in the AC power cord.

Resume printing!

